

Thank you for contacting the Postal Service Office of Inspector General

- The Hotline has received your submission for review.
 - Your reference number is: **51727**
- If you included a valid email address, you will receive an email confirmation that your complaint has been submitted.
- Unless you are contacted directly by an OIG investigator or other representative, you will not receive further communications from our office. However, your concern may be under investigation even if you are not contacted by us.
- Federal law prohibits the OIG from disclosing any information contained in investigative records, even to the individual who submitted the complaint. You may file a **Freedom of Information Act (FOIA)** request regarding handling of your complaint by going to FOIA | Office of Inspector General OIG (uspsoig.gov) (<https://www.uspsoig.gov/foia>). If you would like to file a FOIA request, we recommend waiting at least 60 calendar days to allow for your complaint to be processed, assigned, and reviewed.